



DFS Aviation Services

A brand of experience

ATS Supervisor Training

Managing day-to-day operations

Overview

In today's ATM environment, ATS supervisors serve as the **crucial link between air traffic controllers and ATM managers**. ATS supervisors maintain safety and efficiency in an operational and tactical environment. Often called upon to make critical and on-the-spot decisions, ATS supervisors are required **high-quality and focused training**.

This training of DFS Aviation Services provides **potential and existing ATS supervisors** with the skills to **maintain situational awareness in a dynamic environment while applying best-practice leadership principles**. The participants also receive input on **specialist topics** that are relevant for a supervisor in addition to operational supervision.

Course

Objectives

- Enrich the knowledge about the duties of a supervisor
- Learn current working methods and tools
- Benefit from professional exchange and advanced training

Content

- Principles in managing an operational environment
- Conflict resolution and team resource management (TRM) in a multi-discipline ATS environment
- Management of ATS licence currency and best practice
- Duty scheduling and human resource management, taking into account the essentials of fatigue management
- Pro-active and re-active threat and error management

Target Group

- New and existing ATS supervisors

Length & Scope

- Up to five (5) days depending on your needs

Medium

- Simulation and classroom training on site at our premises
- Also available via virtual classroom

Assessments/Certification

- Certifications and/or assessments may be conducted based on your needs

Additional remarks

- The course can be adapted for supervisors with disciplinary responsibilities

➤ [Click here](#)

for more information about our training courses!

Book your training

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