DFS Aviation Services

Safety Management System Training

Implementation and maintenance training for your SMS

Overview

A functioning safety management system (SMS) is essential in every organisation, especially in a safety-critical industry such as air traffic control. And **a safety system can only function if the staff is adequately trained** for it.

DFS Aviation Services can deliver **customised training events** and develop a **cost-effective and efficient SMS training programme.** This enables service providers to comply with the requirement of the International Civil Aviation Organization (ICAO). Such training facilitates the process of SMS implementation and/or maintenance, as well as acting as a refresher for personnel.

"Safety training within an organisation must ensure that personnel is trained and competent to perform their safety management duties. The SMS Manual should specify initial and recurrent safety training standards for operational personnel, managers and supervisors, senior managers and the Accountable Executive. The amount of safety training should be appropriate to the individual's responsibility and involvement in the SMS." - International Civil Aviation Organization

Features

Objectives

- Facilitate the training needs that arise from the introduction of a SMS

- Highlight amendments or changes made to the system

- Test the resilience of the existing SMS as regards compliance and areas of improvement

- Refresher training for organisations that have implemented a SMS system

Content

- Based on ICAO Safety Training Building Blocks

- Organisation's safety policy

- Safety responsibilities

- Safety procedures, reporting and assessments

- Promoting SMS in different functions

- Please see page 2 for details about course modules

Target Group

- Operational personnel
- (Senior) managers and supervisors
- Accountable SMS executives

Length & Scope

- Training is presented based on the level of knowledge required by each group

Medium

- Classroom training on site at our premises

- Also available via virtual classroom

Assessments/Certification

- Certifications and/or assessments can be conducted based on your needs

Assessments/Certification

- Training events and training plans can be tailored to suite your individual needs as a service provider

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Modules

The training follows the **ICAO Safety Training Building Blocks** as stipulated in ICAO Doc 9859.

▶ Operational Personnel

- ■ **1. Organisation's safety policy**
- ■ **2. SMS fundamentals and overview**

Training for operational personnel addresses safety responsibilities. It includes the importance of adhering to all operating and safety procedures and especially recognising and reporting hazards.

The training objectives include the organisation's safety policy and SMS fundamentals.

▶ Managers & Supervisors

- ■ **3. The safety process**
- ■ **4. Hazard identification and risk management**
- ■ **5. Management of change**

Managers and supervisor's SMS training includes safety responsibilities, promoting the SMS and engaging operational personnel in hazard reporting.

Training objectives include a detailed knowledge of the safety process, hazard identification and safety risk assessment and mitigation, and change management.

▶ Senior Managers

- ■ **6. Organisational safety standards and national regulations**
- ■ **7. Safety assurance**

Training for senior managers include safety responsibilities including compliance with national and organisational safety requirements, allocation of resources, ensuring effective inter-departmental safety communication and active promotion of the SMS.

▶ **Click here**

for more information about our training courses!

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