DFS Aviation Services

A brand of experience

Human Factors Refresher Training

Contain and control human error

Overview

To contain and control human error, one must understand its nature.

The refresher course for human factors aims to maintain skills in a competence programme so that the existing knowledge and skills of air traffic controllers are checked, expanded or improved on.

Course

Objectives

- Know the essential content of human factors

- Be able to apply the knowledge gained about team resource management in operational service

- Know the symptoms and causes of stress and fatigue and be able to take countermeasures

Content

- Team Resource Management (TRM)

- Stress Management (SM)

- Fatigue Management (FM)

Length & Scope

- The course duration includes six (6) to eight (8) hours

Medium

- Classroom as well as practical exercises as needed

- Also available via virtual classroom and remote simulation

Assessments/Certification

- Written assessment

- Certificate of completion

- **Click here**

for more information about our training courses!